

The Right Way To Manage© Workshop

Overview

Organizations must continually change and improve their work processes and systems if they are to successfully meet the challenges of an ever-changing competitive environment. Building a shared understanding of the mindset and tools to study, change and improve work is essential to developing and sustaining a culture of continuous improvement.

Purpose

This workshop is designed to provide leaders at all levels with a basic understanding of the principles, concepts, methodology and tools of Continuous Improvement (CI) and of their roles in providing the necessary support. A goal is to build individual and collective enthusiasm and understanding that encourages people to immediately apply the lessons learned to the workplace.

Workshop Topics

- Why continuous improvement
- The importance of alignment and common purpose
- How to identify "the vital few" areas where you must excel to accomplish your vision
- using CI principles to deliver the needed results
- understanding work and work processes: customer/supplier relationship and principles of work redesign
- measurement and the analysis of variation
- how to identify, quantify and prioritize waste of time, material, capital and lost opportunity
- how to use teams and teamwork to study and improve work
- the 8-Step process improvement methodology & simple tools to eliminate waste
- creating a culture of continuous improvement: infrastructure and leadership actions essential to developing a sustainable system

Who should participate

Anyone who will be expected to participate in studying and improving the business. It is crucial that senior managers as well as key technical, supervisory and hourly associates participate.

Methods

Participants learn through a combination of theory, discussion and interactive activities.

Workshop length

It is recommended that senior managers attend the two-day version of this workshop, which is also offered in 1-day and half-day formats for other audiences.