



PURPOSE

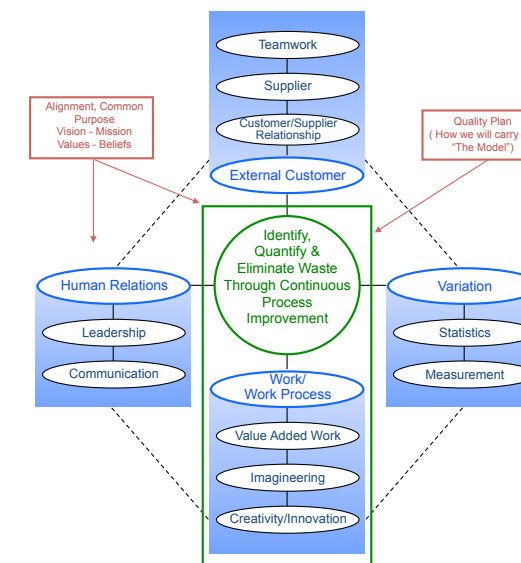
This workshop is designed to provide leaders at all levels with a basic understanding of the principles, concepts, methodology and tools of Continuous Improvement (CI) and of their roles in providing the necessary support. A goal is to build individual and collective enthusiasm and understanding that encourages people to immediately apply the lessons learned to the workplace.

The Right Way To Manage®

STANDARD AGENDA (Most agenda's are adapted to your specific situation)

- Why continuous improvement
- The importance of alignment and common purpose
- How to identify “the vital few” areas where you must excel to accomplish your vision
- using CI principles to deliver the needed results
- understanding work and work processes: customer/supplier relationship and principles of work redesign
- measurement and the analysis of variation

The Right Way To Manage® The Model



- how to identify, quantify and prioritize waste of time, material, capital and lost opportunity
- how to use teams and teamwork to study and improve work
- the 8-Step process improvement methodology & simple tools to eliminate waste
- creating a culture of continuous improvement: infrastructure and leadership actions essential to developing a sustainable system